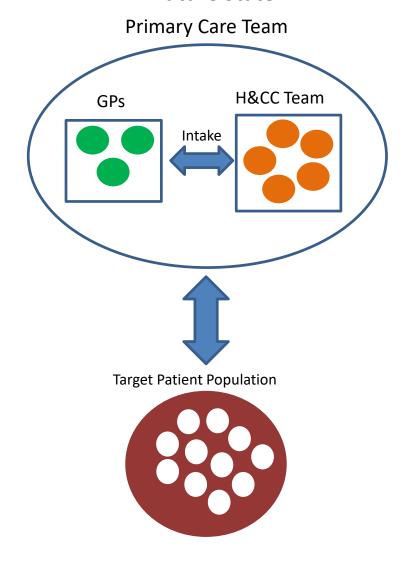
Primary Care Home Concept - North Shore

Current State GP GP GP Central intake **H&CC** Team **H&CC Team H&CC Team Target Patient Population**

Future State



Benefits

- GPs know the names and phone numbers of the interdisciplinary team members
- Relationships built between all team members - GPs and VCH supporting coordinated, collaborative care for clients.
- There is ongoing collaboration and care planning.

What's Different

- All members of the interdisciplinary team will be aligned with the practice(s),
- GPs send referrals directly to the team – not through central intake.
- Communication is sent back within the week identifying which team member(s) will see the client and when.

Next Steps...

- Work with GPs towards integration
- Hold team building and process development sessions with Westview and VCH team members
- Pull list of Westview patients open to Home Health and clean up list
- Start to transfer Westview clients to VCH PCH Team
- On going evaluation