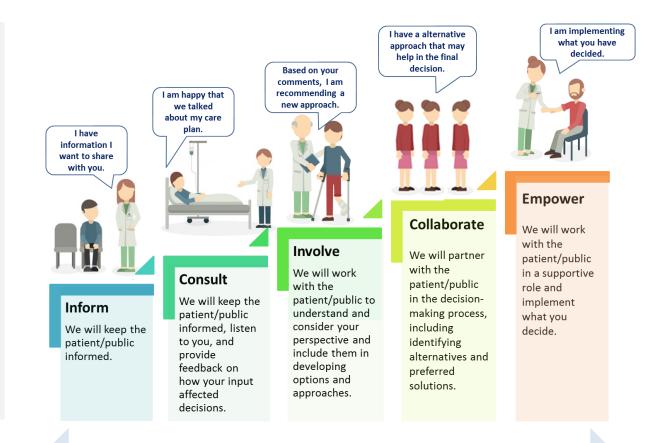
An Engagement Framework for Patient, Family, Caregiver and Public in Health Care

Individual – direct care from physicians, team based care and other providers plus self management strategies.

Community – programs and services.

System – policy, planning and governance.









Techniques for Engaging

Patients, Families, Caregivers and the Public in Health Care





Dialogue Circle Revolving

Conversation

Phone townhall

Website



Consult

Survey
Crowd sourcing
Focus groups

Public Meetings



Involve

Workshops
Deliberate
polling.
Interviews



Collaborate

Appreciative
Inquiry
World Café
Wiki
Charette
Advisory
Council
Committee



Empower

Delegated
decision
Citizen juries
Ballots
Study Circle
Task Force
Project Portal
Panel
Future Search

Type of Patient or Public Engagement for Community and System Engagement