

Webinar:

The Engagement Partner & Primary Care Transformation Partner roles

Wednesday, December 2, 2020

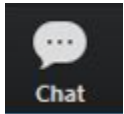
Welcome

Marisa Adair

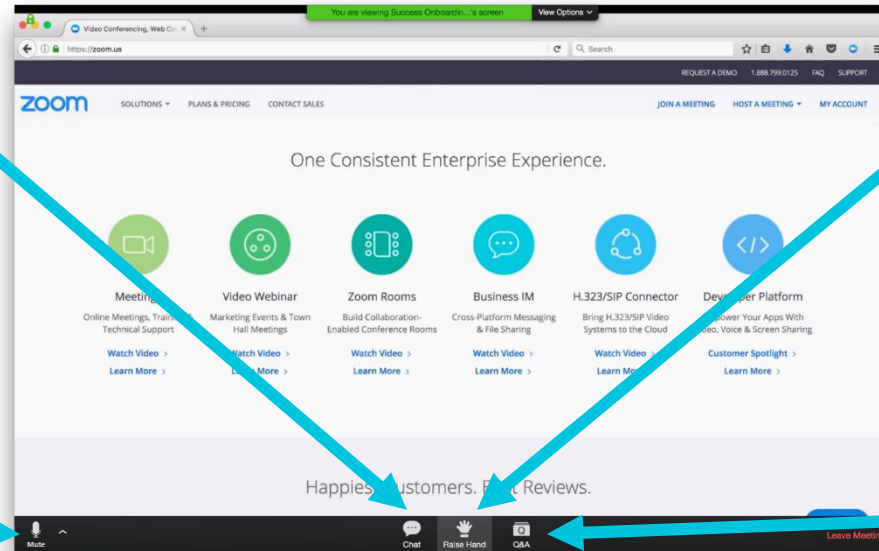
Housekeeping

The webinar controls will auto-hide. Move your mouse to the bottom of the screen to make them appear.

Chat: To send a chat message to all attendees, click on the chat icon and type out your message.



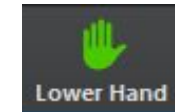
Audio: You will be muted when you join the webinar.



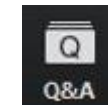
Hand raising: Your hand will be down by default. To raise your hand, click on the *Raise Hand* icon:



To lower your hand, click on the *Lower Hand* icon:



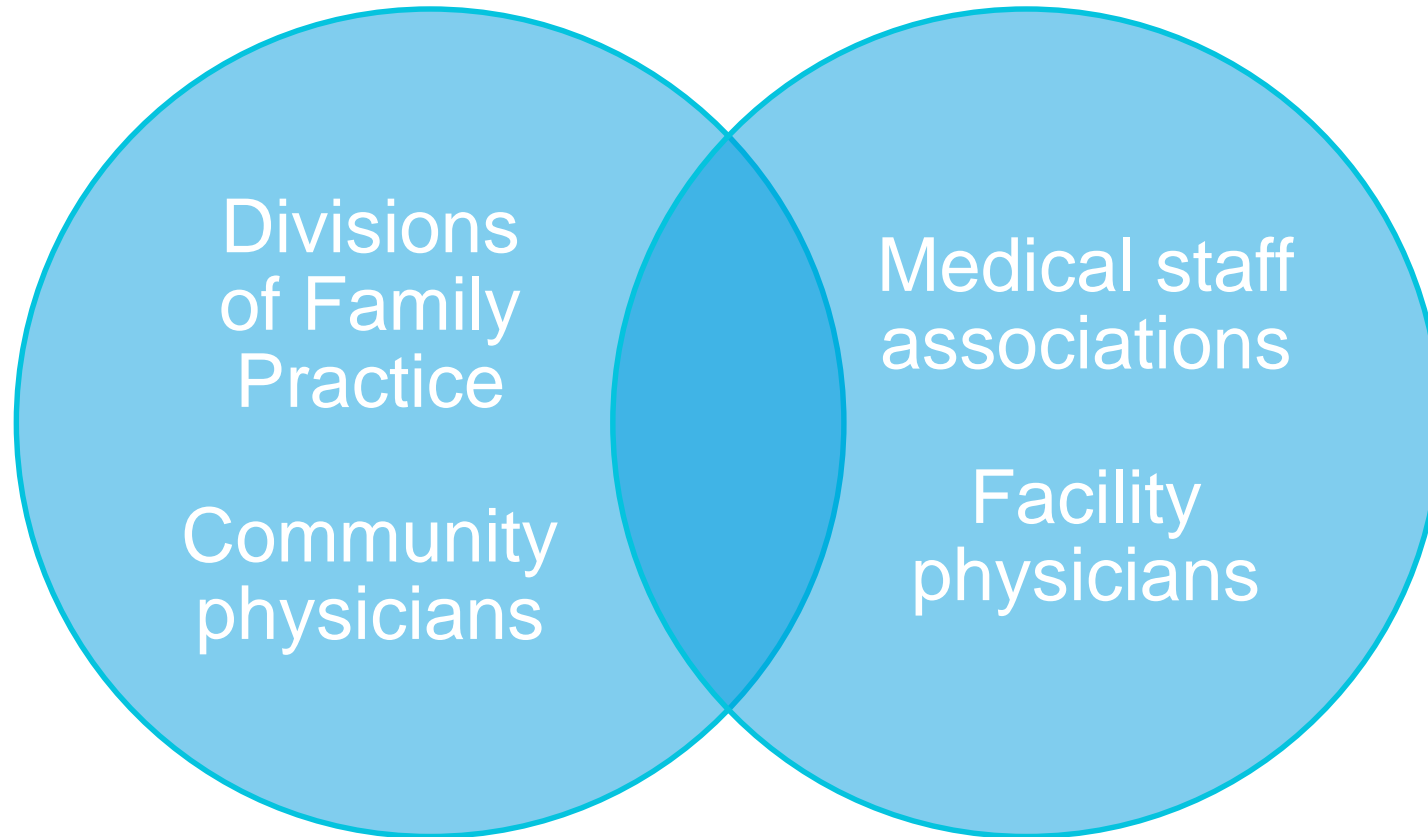
Q&A: To send a question to the organizer and panelists, click on the Q&A icon and type out your question.



Doctors of BC – EQI team realignment

Linda Lemke, Vice President, Engagement & Quality Improvement

Integrating our team to better support physicians



Divisions and MSAs – Engagement Outcomes

Cindy Myles, Director, Facility & Community Engagement

Engagement Outcomes

1. Enhanced physician influence and collective voice in health system planning & decision making
2. Improved physician engagement with and between MSAs and Divisions
3. Improved collaborative relationships with the constellation of community and health system stakeholders

Divisions of Family Practice

Dr. Brenda Hefford, Vice President, Physician Affairs & Community Practice

Divisions' role in supporting engagement outcomes

- Support FPs to work together
- Support FPs to work together with system partners
- Improve clinical practice and address gaps

Medical Staff Associations

Dr. Sam Bugis, Vice President, Physician Affairs & Specialist Practice

MSA role in supporting engagement outcomes

Doctors connecting with each other

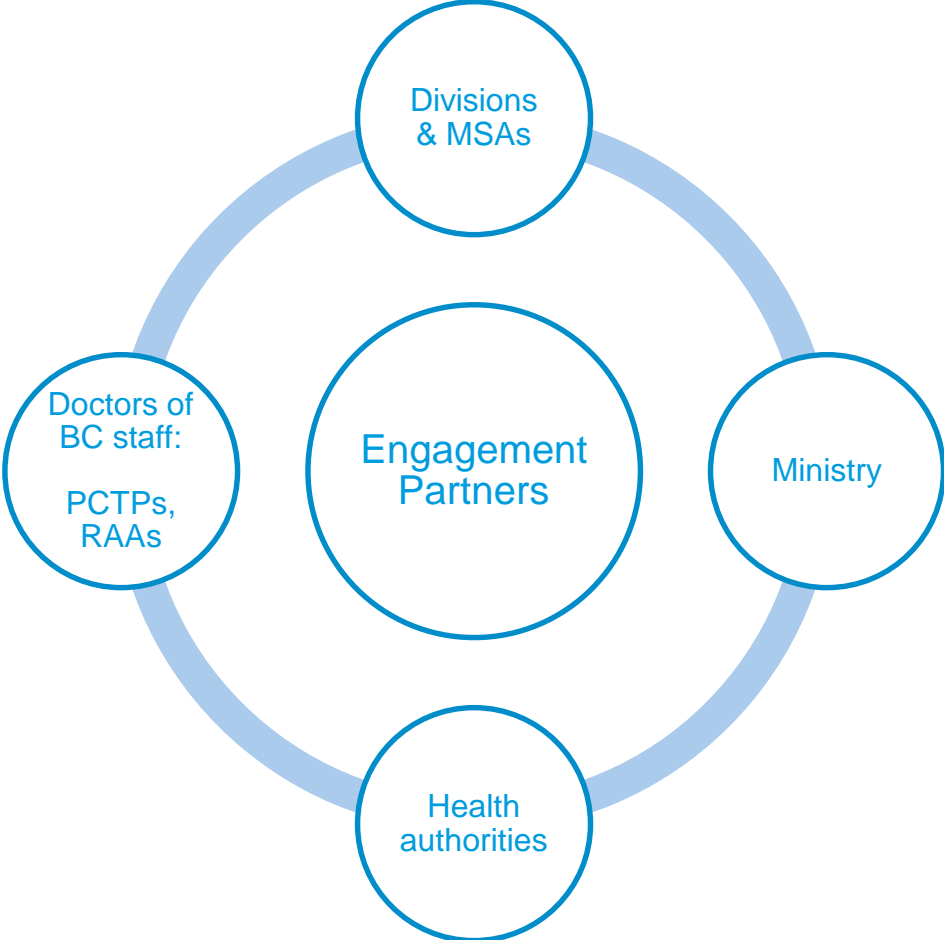
Doctors & health authority finding common ground & solutions

Improving patient care & the work environment

Engagement Partners

Cindy Myles, Director, Facility & Community Engagement

Engagement Partners



Engagement partners – high-value support

Foundational
capacity
building

Issues
management

Knowledge
sharing

Communication
with SSC &
GPSC

Relationship development

Engagement partner priorities

Lead support

Consultative support

Divisions
CSC

Divisions
local
leadership
meetings

MSA FE
working
group &
executive
meetings

MSA
regional
engagement
meetings

Regional &
local
engagement
with HA
leadership

Divisions
ISC/IDN

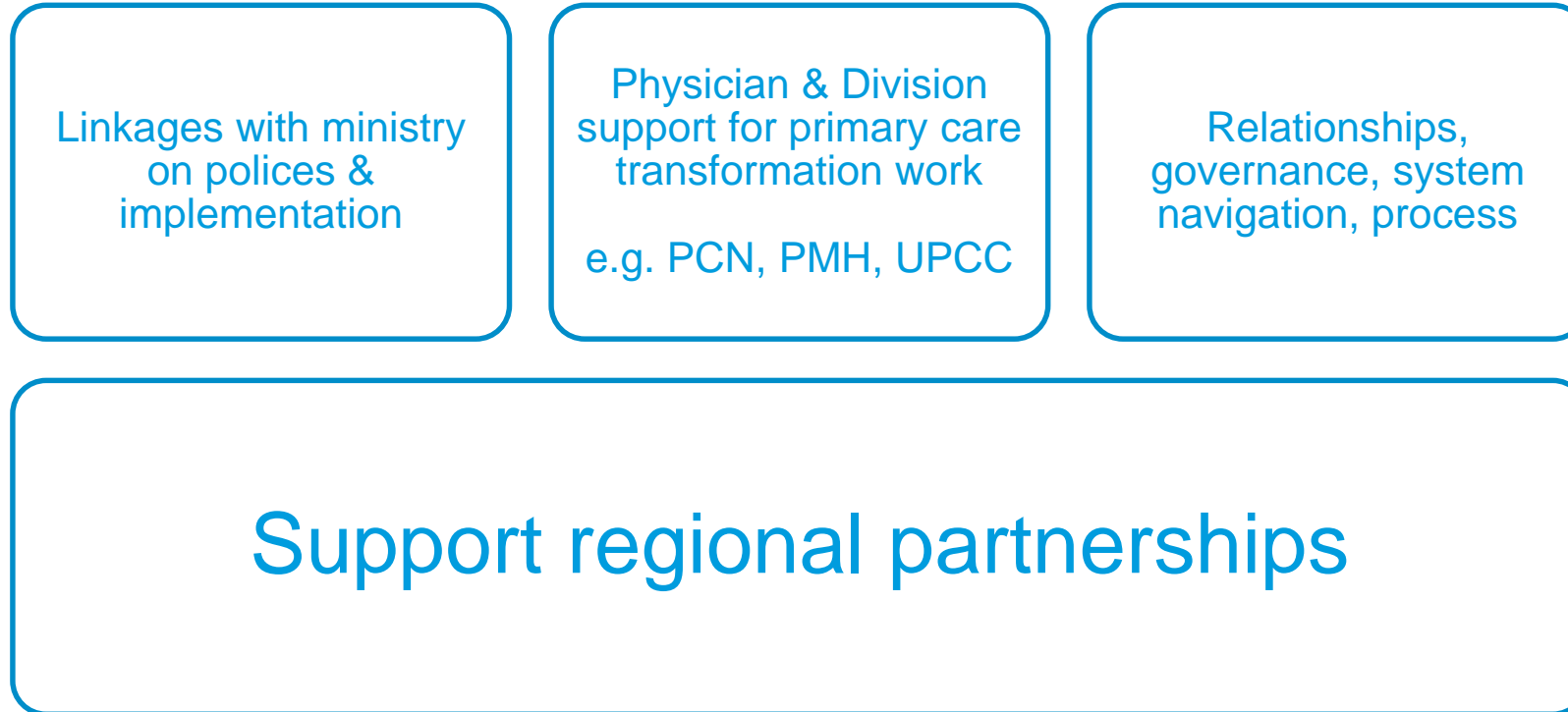
Divisions
regional
executive
director &
physician
lead
meetings

Divisions
GPSC
caucus reps

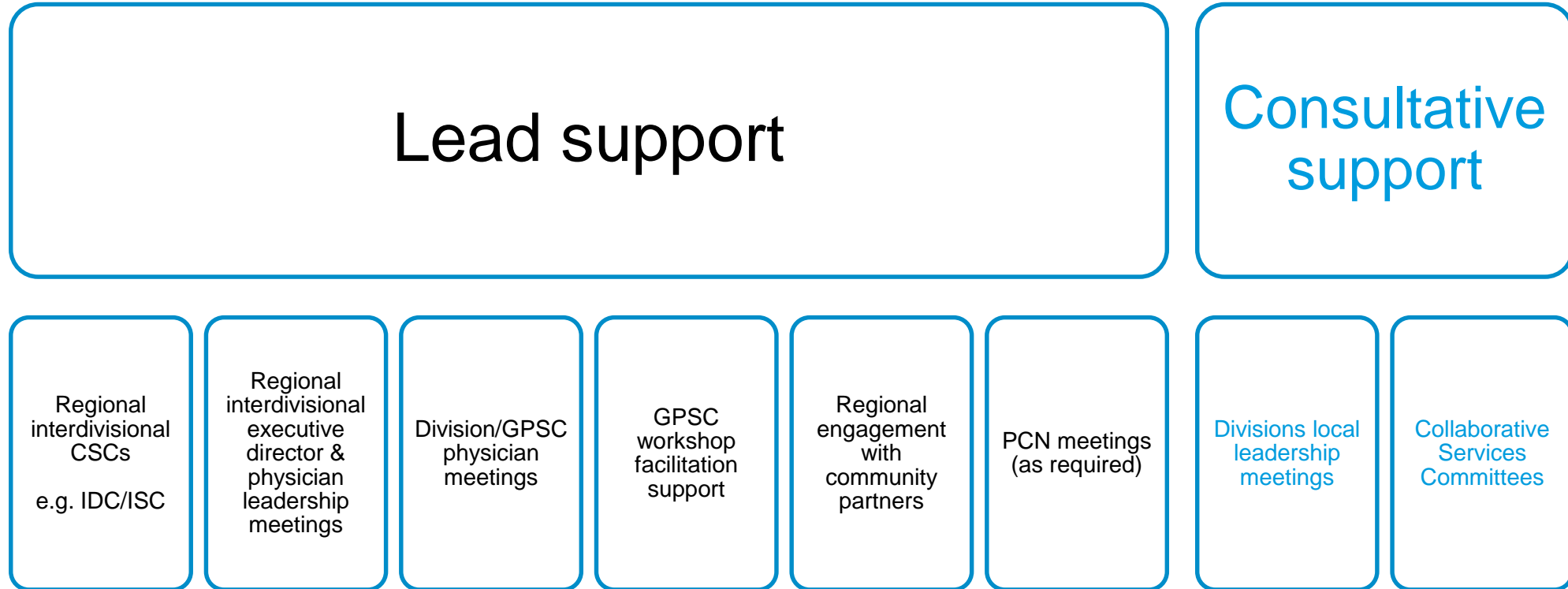
Primary & Community Transformation Partners

Alana Godin, Director, Primary & Community Care

Primary care transformation partners – high value support



Primary care transformation partner priorities



When to go where?

Engagement Partners (MSAs + Divisions)

Issues management

Local support for divisions & MSAs

Health authority connections

Funding, governance, HR, operational supports
related to infrastructure

Support for GPSC, SSC, Doctors of BC
provincial policies

Primary Care Transformation Partners (Divisions only)

Regional issues

Ministry of Health connections

Primary care transformation activities, including:
PCN, PMH, UPCC

Questions?

Marisa Adair