


Improving primary care in the [name of Division]

“The doctor they paired us with was perfect. We’re not meeting someone for the first time in the emergency room or when there is a crisis.”

 **PLANS AND ACTIONS**


- Embark on a GP recruitment drive and red carpet program
- Match patients of retiring doctors to new GPs
- Expand practice team to support vulnerable patients
- Build a directory of health-related supports in the community
- Create efficiencies in doctors’ offices to maximize time for patients

 **PARTNERSHIPS**

Family doctors
+ Health Authority
+ Community Partners

BUILDING FORWARD

- Continue to strengthen foundation
- Explore new models and services
- Expand patient benefits



**CONTINUOUS, QUALITY CARE 2017+
TO THE FUTURE**



LEARNING ABOUT OUR COMMUNITY

- A growing population
- High rates of chronic disease
- A limited supply of doctors




MORE ACCESS FOR PATIENTS 2016

RESULTS AND PATIENT BENEFITS

- 10** new doctors recruited
- 2,000** new patients get doctors
- 300 vulnerable patients** supported by enhanced teams
- 12 practices optimized**, more capacity for patients
- FETCH website** created for community health supports

